**Palatka Gas Authority is pleased to serve you. We want to help you understand the charges on each month’s billing statement.**

**Customer Charge:** (fixed monthly amount to cover the cost of maintaining your service, meter, meter reading, customer records and billing).

* The base charge for gas customers is **$ 8.75 for residence living within the City of Palatka.**
* The base charge for gas customers is **$10.25 for residence living outside the City.**

**Figuring your total energy charge and what is called taxable fuel**

* Your U**sage** is the difference between your last meter reading and the current month’s reading. That measure is determined by what is called CCF which means 100 cubic feet. As an example, your previous month reading was 365. The current reading is 374. Your CCF is 9.
* In order to get the correct usage, a **multiplier** has to be added to account for the pressure from the meter so we have the correct volume. The standard multiplier is 1.025.
* **Distribution Charge** is the amount used to cover the cost of distribution mains and appurtenances and taxable portion of the fuel adjustment; these are charged per CCF. In our example, it is $0.84173. **Taxable Fuel** is the cost of gas prior to October 1, 1973 when the Florida Legislature “froze” the amount of fuel costs subject to utility tax.
* For us to know the right amount to charge; we multiply your **usage** times the **Energy Charge/Taxable Fuel** and taxable fuel adjustment to equal the **Total Distribution Charge and Taxable Fuel.**

**Calculating your final cost**

* By taking your **Customer Charge** and adding the **Total Distribution Charge and Taxable Fuel,** we arrive at a new number called **Total Distribution Charge.** In the example $8.75 plus 9 CCF times $.84173 ($7.5756) or $16.33 when rounded to two decimal points.
* **Municipal Tax** is a charge by the City of Palatka; PGA does not retain any of the tax revenue. In-City customers are charged a 10% Municipal Tax on the **Total Distribution Charge**. Example $16.33 times ten percent equals $1.63.
* **Fuel Adjustment** is the price adjustment per CCF we pay, depending upon the current market price. It is much the same as the increases and decreases at the automobile gas pump. As in our example, that figure is $0.71344. Usage (9) times the Fuel Adjustment equals $6.42.
* **Gross Receipts Tax is a charge by the State of Florida; PGA does not retain any of the tax revenue. All customers are charged the Gross Receipts Tax by the State of Florida. The rate is $0.048225 per CCF. Example $0.048225 times 9 CCF equals $0.43.**

By adding the **Total Distribution Charge** ($16.33) plus the **Fuel Adjustment** ($6.42)plus the **Municipal Tax** ($1.63), plus the Gross Receipts Tax ($0.43), we arrive at **the Current Amount Due** of $24.81in this example

* **About Billing**
* You will notice that tax(s) are added to the total cost. These charges are imposed by law and we must add them to your bill.
* The due date for payment of the “**Total** A**mount Due**” is the last day the account must be paid to avoid late fees or possible disconnection of service.
* Late fees are charged as $ 5.00 or 1.5% (whichever is greater) if the “**Amount Due”** or the balance thereof has not been paid by the close of business on the due date.
* Balance Forward is the amount owed from the previous bill.

Take a look at the sample bill and the table below to show each step of the bill calculation process. It will bring this information into focus for you, our customer.



|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Residential Natural Gas Bill | | | | | | | | | |
| Usage | (Customer Charge) Inside City or Outside City | Distribution Charge & Taxable Fuel/CCF | Distribution Charge & Taxable Fuel | Total Customer and Distribution Charge | Municipal Tax In-City Only - 10% | Fuel Adjustment per CCF | Total Fuel Adjustment | Gross Receipts Tax | Total Gas Bill |
| A | B | C | D | E | F | G | H | I |  |
|  |  |  | (A\*C) | (B+D) | (E\*10%) |  | (A\*G) | (A\*.048225) | (E+F+H+I) |
| 9 | 8.75 | 0.84173 | 7.58 | 16.33 | 1.63 | 0.71344 | 6.42 | 0.43 | $24.81 |
|  |  |  |  |  |  |  |  |  |  |
| 9 | 10.25 | 0.89308 | 8.04 | 18.29 |  | 0.71344 | 6.42 | 0.43 | $25.14 |

We are more than happy to meet to discuss any concerns or questions you may have regarding your bill.

**Other good Information to Know**

We also will be more than happy to show you what other features and products Palatka Gas Authority can provide to make your life more pleasurable and convenient.

* Continuous hot water (tankless water heater) • Vented/Unvented gas fire places
* Gas logs • Space heaters

We are happy to install new lines and gas appliances for your home. Our team, both in the office and in the field are courteous, on time and do the job right, the first time.