



Helping You Understand Your Gas Bill

Palatka Gas Authority is please to serve you. We want to help you understand the charges on each month's billing statement.

Customer Charge: (fixed monthly amount to cover the cost of your service, meter reading, maintaining customer records and billing).

- The base charge for gas customers is **\$8.75 for residents living within the City of Palatka**
- The base charge for gas customers is **\$10.25 for residents living outside the City**

Figuring your total energy charge and what is called taxable fuel

- Your **usage** is the difference between your last meter reading and the current month's reading. That measure is determined by what is called CCF which means 100 cubic feet. As an example, your previous month reading was 684. The current reading is 711. Your CCF is 28
- In order to get the correct usage, a **multiplier** has to be added to account for the pressure from the meter so we have the correct volume. The standard multiplier is 1.025
- Energy Charge is the amount used to cover the cost of distribution mains and appurtenances and taxable portion of the fuel adjustment; these are charged per CCF. In our example, it is \$0.84173. **Taxable Fuel** is the cost of gas prior to October 1, 1973 when the Florida Legislature "froze" the amount of fuel costs subject to utility tax
- For us to know the right amount to charge, we multiply your **usage** by the Energy Charge and taxable fuel adjustment to equal the **Total Energy Charge and Taxable Fuel**

Calculating your final cost

- By taking your **Customer Charge** and adding the **Total Energy Charge and Taxable Fuel**, we arrive at a new number called **Total Cost of Gas (Residential In City)**. In the example \$8.75 plus 28 CCF times \$0.84173 equals \$32.3185 or \$32.32 when rounded to two decimal points
- **Fuel Adjustment** is the price adjustment per CCF we pay depending upon the current market price. It is much the same as the increases and decreases at the automobile gas pump. As in our example, that figure is \$0.61224. Usage times the Fuel Adjustment equals \$17.14
- By adding the Total Cost of Gas plus the Fuel Adjustment, we arrive at the total bill for gas of \$49.46 in this example. **The Current Amount Due** is \$54.02 including taxes

About Billing

- You will notice that tax(s) are added to the total cost. These charges are imposed by law and we must add them to your bill
- The due date for payment of the "**Total Amount Due**" is the last day the account must be paid to avoid late fees or possible disconnection of service
- Late fees are charged as \$5.00 or 1.5% (whichever is greater) if the "**Amount Due**" or the balance thereof has not been paid by the close of business on the due date
- Balance Forward is the amount owed from the previous bill



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Take a look at the table we have added to show each step of the billing process. It will bring this information into focus for you, our customer.

Palatka Gas Authority

PO BOX 978
PALATKA FL 32178-0978

FOR BILLING INFORMATION
CALL: (386)328-1591

Account #	Bill Date	TOTAL DUE
	08/07/14	\$ 15.63
Type	Due Date	
CYCLE M	08/27/14	
Payid	Bill No	
	159	

AMOUNT PAID _____

00000227876 0000015636

DETACH AND RETURN STUB WITH REMITTANCE

CYCLE M							HKZA	03070000	
Account #	Service Address			Billing Period		Bill Date	Due Date	TOTAL DUE	
				07/06/14 to 08/05/14		08/07/2014	08/27/2014	\$ 15.63	
Service Code & Description		Date	Previous Reading	Date	Current Reading	Mult	Usage	Year Ago	Charge
LAST PAYMENT							07/31/14		42.77
GA RESIDENTIAL IN CITY		07/09	305	08/06	311	1.025	6	14	10.57
GA Fuel Adj @ 0.619940							6		3.72
GR GROSS RECEIPTS TAX		07/09	305	08/06	311	1.025	6	0	0.28
							* TAXES		1.06
CURRENT CHARGES									15.63
TOTAL AMOUNT DUE									15.63

Palatka Gas Authority / PO BOX 978 Palatka, FL 32178-0978

(386)328-1591

Know what's below. Call 811 before you dig.

Residential Natural Gas Bill							
Usage	(Customer Charge) Inside City or Outside City	Energy Charge & Taxable Fuel/CCF	Total Energy Charge & Taxable Fuel	Total Cost of Gas	Fuel Adjustment per CCF	Total Fuel Adjustment	Total Gas Billed
B	C	D	E	F	H	I	
28	8.75	0.84173	(B*D) 23.57	(C+E) 32.32	0.61224	(B*H) 17.14	(F+I) 49.46
28	10.25	0.89308	25.01	35.26	0.61224	17.14	52.40

We are more than happy to meet to discuss any concerns or questions you may have regarding your bill.



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Other Good Information to Know

We also will be more than happy to show you what other features and products Palatka Gas Authority can provide to make your life more pleasurable and convenient.

- Continuous hot water (tankless water heater)
- Gas logs
- Vented/Unvented gas fire places
- Space heaters

We are happy to install new lines and gas appliances for your home. Our team, both in the office and in the field, are courteous, on time, and do the job right the first time.

Contact Us

Website: <http://palatkagasauthority.com>

Office number: 386.328.1592

Address: 518 Main Street

Emergency number: 386.328.1591

Email: palatkagas@palatkagas.org