

# EXCITING NEWS ALERT!

Effective May 01, 2017, to simplify service to our customers,  
**Palatka Gas Authority and City of Palatka**  
will combine **Utility Billing and Payment Location**  
**(Palatka Gas Authority, 518 Main Street)**



JOE SAMPLE  
1234 MAIN STREET  
PALATKA FL 32177

For questions regarding your bill contact:

Palatka Gas Authority

518 Main Street, Palatka FL 32177

Office hours: Monday through Friday 8 a.m. – 5 p.m. excluding major holidays.

Phone: (386) 328-1591 Email: palatkagas@palatkagas.org

ACCOUNT NUMBER	12345789-0
SERVICE LOCATION	1234 MAIN ST
BILLING DATE	03/30/2016
PAST DUE	\$42.63
CURRENT CHARGES	\$445.29
<b>TOTAL DUE</b>	<b>\$445.29</b>
DUE DATE	04/19/2016
<b>AMOUNT DUE IF PAID AFTER 01/30/2016 (Includes Late Fee)</b>	<b>\$465.29</b>

#### USAGE HISTORY

USAGE GRAPH OR CHART HERE BASED ON SAMPLE DATA

IMPORTANT MESSAGES

DESCRIPTION	PREVIOUS		CURRENT		DAYS OF SERVICE	MULT	USAGE	CHARGES
	DATE	READING	DATE	READING				

**Gas, Water, Sewer, and Garbage will be combined  
on one simple to read NEW Statement**

**Benefits to our Customers:**

- **Only one location for payment and maintenance of your Gas, Water, Sewer, and Garbage account at Palatka Gas Authority, 518 Main Street (No Payments or Account Maintenance will be accepted at City Hall)**
- Convenience of Drive-Thru or Walk-In at Palatka Gas Authority, 518 Main Street
- Combines Gas, Water, Sewer and Garbage to one bill
- Full sized Bill will provide more information in an easy to read and understand format which includes a graph of previous history for comparison
- **Payment Options:**
  - By Mail: Palatka Gas Authority, PO Box 978, Palatka, FL 32178
  - By Phone: 1-866-869-9599 (You will need your PAY ID)
  - Online: [www.palatkagasauthority.com](http://www.palatkagasauthority.com)
  - Automatically withdrawn from your account monthly by EFT
  - Drive-Thru or Walk In at 518 Main Street